



Join our team as a Voluntary Cafe Assistant

Bread + Roses is looking for confident and friendly people to join our front of house team as cafe assistants. You will be serving customers and providing a warm welcome to all our guests front of house, as well as assisting our management team with day-to-day tasks relevant to your skills and interests such as cleaning, stock management and visual merchandising, daily marketing and promotions on social media.

Bread + Roses is a popular community space that brings people together to build stronger and happier communities. This is a voluntary role, and as Bread + Roses is built on a diverse team of hardworking, enthusiastic volunteers, we value them all making sure they feel supported, seen, heard and trusted.

See page 2 for more information on the responsibilities and benefits of the role, and to find out more or register your interest, email: hello@thebreadandroses.coop



Responsibilities

- Welcome customers, take orders and serve food and drinks including specialty coffees
- Maintain an inviting and inclusive cafe space, and assist customers with the new queuing and ordering procedures
- Manage customer expectations and provide great customer service
- Answer calls to the cafe and take food orders and table bookings over the phone
- Prepare food for display in the cafe and on order, and restock as necessary
- Maintain the tidiness and cleanliness of the cafe area at all times within Covid guidelines.
- Ensure all displays, counters and tables are clean, tidy and hygienic
- Keep items on display, in the fridges, and the shop well stocked
- Promote all goods and services available at Bread + Roses
- Uphold the values of the Cooperative and actively promote the space
- Work cooperatively with other teams members and follow direction from the Bread + Roses Manager / Voluntary Duty Manager
- Communicate effectively and assist colleagues if required
- Attend 1 to 1 and team meetings as required
- Assist the Bread + Roses Manager / Voluntary Duty Manager with administrative tasks such as ordering stock, monitoring sales, daily marketing and promotions on social media

In addition, agree to work within all Bread + Roses policies including Health and Safety (COVID-Secure Guidelines) and General Data Protection Regulation.

Who we are looking for

- Friendly welcoming people who love Bradford and our local “top of town” community
- Open to direction, working collaboratively and commitment to get the job done
- Good organisational and prioritising skills
- Experience working in a cafe and/or barista training (desirable / not essential)
- Experience working in a customer facing environment
- Interest in veggie and vegan cuisine

Benefits

- Learn or sharpen your skills with support and training
- Free breakfast and/or lunch, free coffee, and a day of meeting amazing new people
- 12hrs of free coworking every month and discounts on other resources
- Support with your own projects and initiatives
- Play a key role in development of Bread + Roses, opportunity to join as a member and share ownership of our co-operative